



charlotte center for legal advocacy

justice lives here.

Our mission is **to pursue justice** for those in need.

Our vision is **to build a just community**,
where all people are treated fairly and have access
to legal representation to meet their basic human
needs of safety, economic security and stability.

Charlotte Center for Legal Advocacy helps people in the Charlotte region who cannot afford legal services but desperately need them. Without legal representation in civil matters, thousands of families lose financial security, healthcare, housing and opportunity each day.

**Our impact goes far beyond our neighbors in need.
It strengthens our entire community.**

Since 1967, we have provided comprehensive civil legal services for our region's low-income residents to ensure fairness, and address the root causes of poverty. Charlotte Center for Legal Advocacy uses its individual legal assistance to enact systemic change, playing a leading, critical role in reforming systems and institutions that affect the lives of low-income people across the Charlotte region, state and nation.

We serve more than 3,500 families each year facing crisis of safety, shelter, health and income. More than 300,000 people in Mecklenburg County are eligible for our services and in need of legal assistance, but cannot afford private lawyers.

the need is everywhere.

that's why **Charlotte Center for Legal Advocacy** is here,
serving as a tireless champion for our diverse population,
fighting for fairness, confronting poverty at its core,
ensuring the fundamental rights of all.

justice lives here.

what we do

Consumer Protection

- Predatory Lending and Debt Collection
- Auto financing, warranties and fraud
- Student Loan issues
- Illegal Car Repossessions
- Senior and service member scams

Expunctions

Domestic Violence

- Protective Orders for non-English speakers

Healthcare Access

- ACA Health Insurance Enrollment and Appeals
- Medicaid and Medicare
- Children's Health Insurance Program
- Nursing Home and Adult Care Home discharges
- Access to services for Mental Health/ Developmental Disabilities

Home Preservation

- Homeowner protection
- Foreclosure defense
- Home financing and mortgage service disputes
- Homeowner Association and tax foreclosures
- Reverse mortgage issues
- Heir and widow foreclosures
- Chapter 7 & 13 Bankruptcy preserving home ownership and equity
- Unfair and deceptive sales and purchases

Immigration

- U and T visas for victims of trafficking and abuse
- VAWA petitions
- Removal defense
- Asylum claims
- Special Immigrant Juvenile Status
- Consular processing
- DACA
- Adjustment of status
- Prosecutorial discretion
- NACARA
- Temporary Protected Status

Income Security

- Social Security
- Supplemental Security Income (SSI)
- Work First Family Assistance
- Food Stamps (SNAP)
- Child support enforcement (where money kept by state)

Tax Disputes

- Collection issues
- Examination and audit reconsideration
- Earned Income Tax Credit (EITC)
- Innocent and injured spouse claims
- Appeals
- Liens and Levies
- Tax Court Litigation
- Identity theft
- Cancellation of debt
- Employment classification



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Who We Serve

Children & Families

Veterans

- Disability claims
- VA pension claims
- Discharge upgrades
- Military-related civil legal issues

Immigrants

People living with Disabilities

Seniors

- Simple wills, powers of attorney, advance directives
- Guardianship of a disabled spouse
- Uncontested grandchild custody
- Consumer and housing issues
- Government benefits
- Elder abuse prevention

get help

Mecklenburg County
704 376 1600

Outside
Mecklenburg County
800 438 1254

Linea de Español
800 247 1931

Legal Services
for the Elderly
704 334 0400

Veterans Legal Services
704 808 4144

Health Insurance
Navigator
1 855 733 3711