

Virtual Blitz Guidelines

Before the Blitz

Sign up in the appropriate slot on Sign Up Genius. This way you will receive a reminder. Also, the link to the virtual format will be in the body of the sign up

On the day of the Blitz

Sign in to the remote location. Once you are visible, student and lawyer teams will be created.

Open a separate window for <https://sc.freelegalanswers.org>

Using the Zoom chat feature the lawyer should share their SC.FreeLegalAnswers.org email and password with their designated law student. Sign in under the lawyer portion not the client. And yes, is the answer to “are you in good standing?”

With the team signing in as one person this will enable both the law student and lawyer to review the questions posted in the queue, select the ones they want to answer and answer them.

If you don't do this, you may choose a question, have a great response but alas, someone else already took it! Drats, we hate when that happens.

Use the chat feature in Zoom to discuss responses. You can also request the online coordinator put you in a room so you can actually talk. It is never a problem to ask for help from the entire group.

Law Student, after discussing a response, draft an answer and let the attorney know when it is ready to be reviewed. Once it is approved. Submit, and mark as answered. You want to take all the steps to complete an answer so that the client cannot keep talking to the lawyer. That question will then be removed from your list- sometimes you have to reload to get it to leave!

Don't forget to check out the material under Training Resources at the top of the FreeLegalAnswers homepage. Feel free to cut, copy paste. If you are looking for a form, the USC Law Library Digital Library link is the best place to find what may

help the client. One link you will need a lot is the one for the SC Bar Lawyer Referral Program!

One idea! When we have a ton of questions all with the same heading, it has sometimes been effective to have one team work through all of those questions. For example: If the topic is getting a divorce. Once the first question is answered, copy that response and then edit it as needed to respond to the next divorce question. It helps get an accurate response without having to type a long answer with links to resources to the maximum number of people waiting.

And there is nothing wrong with throwing up your hands and returning a question to the queue! Sometimes you just don't want to struggle with guessing what the real question is or just have no idea what the answer is.

Thank you for your help. Clients are most appreciative even if they don't particularly get the answer they wanted.